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BN7 2XW

Tel: 0300 123 0999  
Email: [foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

27th October 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/09/33.

You requested the following information:

**Could you please send me contract information relating to Banking Services, Audit Services and Card Processing Services. If you do not understand what each of these mean please see below:**

- **Banking Services-** contract information relating to the organisation banking services.
- **Audit Services (Financial)** – contract relating to assurance, tax and advisory services.
- **Card Processing Services / Merchant services-** a wide range of payment processing options. Most automatically associate merchant services with debit and credit card processing

**Can you please provide me with the following contract information for each of the contract category specified above:**

- 1. Contract Category:** Please see select from the categories provided; Banking Services; Financial Audit Services; Card Processing Services
- 2. Existing Supplier Name** for each contract
- 3. Contract Description:** Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract.
- 4. Annual Average Spend** for each contract
- 5. Contract Duration:** What is the duration of the contract please include any available extensions within the contract.

**6. Contract Start Date:** What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

**7. Contract Expiry:** What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

**8. Contract Review Date:** What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY

**9. Contact Details:** I require the full contact details of the person within the organisation responsible for this particular software contract.

**10. Notes:** Please provide me with any further information with regards to this contract this could include any contract extension available as well as information on renewals or plans for future tenders.

Please see the attached spreadsheet which provides all the information we hold in relation to banking services. We do not have contracts for banking services.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email:complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust